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#### **Topics**

- Introduction to Cloud Computing
- Business Perspectives
- Technical Perspectives
- Adopting Cloud Computing
- Operating Cloud Computing
- Governing Cloud Computing

## Introductory Topics

- Common Terms and Definitions
- Characteristics
- Cloud Computing and Virtualization
- Early Examples of Cloud Computing
- Deployment Models

### Introductory Topics

- Private Cloud
- Community Cloud
- Public Cloud
- Hybrid Cloud
- Positive Indicators for Cloud Readiness
- Negative Indicators for Cloud Readiness
- Cloud Service Categories

#### **Business Perspectives**

- Cloud Computing and Outsourcing
  - Why Outsourcing
  - Similarities and Differences
  - Common Traits

#### **Business Perspectives**

- Business Perspectives of Clouds and Cloud Services
  - Scalability
  - Capacity Planning
  - Security

## **Business Perspectives**

- Business Value
  - Hardware Independence
  - Variable Costs

- Differences Between Public and Private Clouds
  - Private Clouds
  - Public Clouds
  - Hybrid Clouds
  - Cloud Computing Service Models

- Cloud Computing Deployment
  - Networking
  - Automation and Self-Service
  - Federation
  - Standardization

- Risks and Challenges
  - Application Performance
  - Data Replication
  - Data Integration
  - Network Security

- Impact on Application Development and Architecture
  - Development Process
  - Application Architecture

# Adopting Cloud Computing

- Steps for Successful Cloud Adoption
  - Cloud Computing Myths
  - Adopting Service Models
- Vendor Roles and Capabilities
  - Vendor and Provider Dependencies

# Adopting Cloud Computing

- Realizing Cloud Benefits
  - Organizational Capabilities
  - Organization Roles and Skills
- Migrating Applications to the Cloud

## Operating Cloud Computing

- Changes on IT Service Management
  - Impact on Service Management Processes
- Impact of Cloud Computing
  - On ITIL

## Governing Cloud Computing

- Integrating Cloud Computing
  - Identify Challenges
  - Risk Management
- Impact on
  - Direct Cost and Cost Allocations
- Maintaining Strategic Flexibility
  - Exit Strategy
  - Strategic Options



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